Calian MXDR – Case Studies

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Customer story

In late 2022, Calian was selected as the sole MSSP partner for managed SOC and EDR services for the seven Toronto RSOC sites under Ontario Health RFP# 2022-003730.

Earlier in 2022, Calian won an RFP to provide incident response and digital forensics retainer services for hospitals including Women's College Hospital, Sinai Health, CAMH, SickKids, CHEO, and the Mid-West Toronto Ontario Health Team. Services are provided via a retainer model, allowing each site a set number of hours per year for IR incidents and include crisis simulation, tabletop exercises, IR playbook reviews, penetration testing, and red/purple team testing.

Additionally, Calian has been engaged with UHN for various cybersecurity projects, including TVA, penetration testing, TRA, and EDR deployment since 2020.

Customer story

Extendicare is a Canadian corporation that offers long-term care, housing, and related services to seniors. Calian has been engaged to conduct 24/7 security monitoring services (SOC), including threat hunting, dark web search, incident notification and alerting, and end-to-end proactive monitoring of on-prem and cloud infrastructure.

We are a major security partner of Extendicare. Other notable projects include IT staff augmentation support, health check and email exchange migration, MDR rollout, IAM support, and a host of TVA penetration testing, TRA's, and cloud security assessments. Calian has been providing services for Extendicare since 2018.

Extendicare
Helping people live better

Customer story

CST is one of Canada's largest and oldest group Registered Education Savings Plan (RESP) providers, with over 59 years of experience in providing education savings solutions to families across Canada.

The organization has engaged Calian to provide 24/7 security threat hunting and managed security services, cloud, network, and infrastructure security threat monitoring, and to review and provide detailed security incident response procedures.

Other notable engagements include managed firewall services, IR remediation and retainer, and numerous TVA and penetration testing engagements.

Customer story

Four hospitals—Collingwood General and Marine Hospital (CGMH), Georgian Bay General Hospital (GBGH – Midland), Headwaters Health Care Centre (HHCC – Orangeville), and Royal Victoria Regional Health Centre (RVH – Barrie)—have partnered to implement the latest version of the shared Health Information System (HIS) platform, called MEDITECH Expanse.

This transformational project, CARE4, is designed to improve the quality of patient care and care delivery throughout the partner hospitals.

Calian has been engaged by the CARE4 alliance to provide numerous cybersecurity services, including cybersecurity risk assessments based on the NIST framework, development of a security roadmap for MEDITECH Expanse, TVA, penetration testing, and Incident Response services.

**Royal Victoria
Regional Health Centre**