

# Calian MXDR services

Calian MXDR offers real-time monitoring and predictive analytics to detect security incidents before they occur. Tailored for mid-sized organizations, it combines Microsoft security stack with Calian's expertise to enhance your security posture.

Our cybersecurity team provides 24/7 security operations, extended managed detection and response services, allowing you to focus on your business. Our SOC and Managed XDR services offer an end-to-end security view, utilizing advanced analytics, AI and automated responses to effectively manage security events.

## Incident Response Methodology

We ensure your cybersecurity readiness with the best technology and expertise. We help build your incident response plan and governance, breaking it down through an incident response playbook. This clarifies roles and responsibilities. We also align with leadership through tabletop exercises to optimize your cybersecurity capabilities.



### 24/7 SOC & MXDR

Our SOC provides 24/7 monitoring, leveraging advanced analytics, AI-driven threat detection and proactive monitoring to deliver real-time protection, end-to-end visibility and incident response.

Our MXDR services combine threat hunting, automation, AI and 24/7 security monitoring to detect both known and unknown threats. Our technology-agnostic MXDR monitors endpoints, on-premises, networks and cloud environment.



### Leadership/Technical Tabletop Exercise

Senior leadership team IR tabletop: Focuses on executive leaders' roles and responsibilities during an incident, enhancing preparedness and communication.

IT/technical team incident response tabletop: Provides awareness of roles and responsibilities for IT/IS and technical teams, improving incident response through realistic training and collaborative thinking.



### Incident Response Plans and Playbooks

The incident response plan is a strategic document covering preparation, detection and analysis, containment, eradication, recovery and post-activities. Incident response playbooks are comprehensive guides outlining step-by-step instructions for responding to cybersecurity incidents and ensuring coordinated responses.



### Incident Response & Digital Forensics

We offer a yearly retainer-based incident response and digital forensics service, including 24/7 availability for incident investigation, analysis, containment and remediation support. Our certified consultants conduct thorough incident response activities, including digital forensics analysis to uncover insights into attacker methods and preserve evidence.

## Offer Details

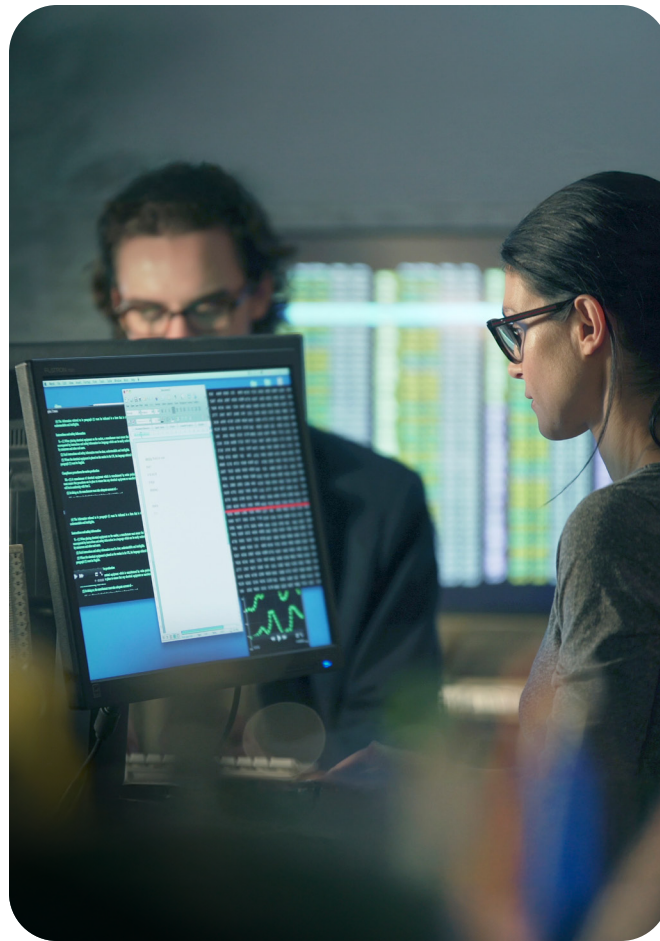
- Migrate to Microsoft Sentinel at no cost (Calian investment)
- 24/7 SOC, 24/7 MXDR

## Sign-Up Incentives

- 1 Year of SOC + MXDR\*:  
Select 1 value-added service at no cost
- 2 Years of SOC+ MXDR\*:  
Select 2 value-added services at no cost
- 3 Years of SOC + MXDR\*\*:  
Receive 3 value-added services OR 20 hours of incident response retainer\*\*

## Value-Added Services (at no cost, according to the sign-up incentive tier)

- Incident response planning
- Incident response playbook
- Tabletop exercise
- 20 hours of incident response retainer\* (only for 3+ years), expires in 12 months, and can be used for consulting services.



## Terms and Conditions

\* Upon sizing and evaluating your environment, we will provide you with a comprehensive budget for 1, 2 and 3 years of SOC+MXDR services.

\*\*Customers are only eligible to select incident response retainer hours as value-added services with 3-year options and they cannot be combined with any other value services.

All value-added services are to be used in the first 12 months of signing the contract. Any services not used or requested by the customer within twelve (12) months from the date of contract execution shall be deemed expired and forfeited.

[calian.com/itcs/cybersecurity](https://calian.com/itcs/cybersecurity)



Calian® helps people communicate, innovate, learn and lead safe and healthy lives. Every day, our team embodies our core principles of unwavering customer commitment, integrity, innovation, respect and teamwork, to engineer reliable solutions that solve complex challenges. That's Confidence. Engineered.

We are a growing company headquartered in Ottawa with offices and projects spanning North American, European and international markets with a focus on innovative healthcare, communications, learning and cybersecurity solutions.